

From: Sidney Torres
Sent: Monday, May 11, 2020 12:57 PM
To: Julie Tufaro
Cc: Michele Chaisson
Subject: Re: Email blast

Late Wednesday afternoon, Ramelli Waste owner Bob Ramelli asked a New Orleans Judge for a court hearing regarding the use of his trash cans as a way to impede and slow the work of my company. He wants to prohibit you from using his can, and my company from emptying garbage in a Ramelli can. He has been asked by the city to remove all of his equipment but refuses.

Bob Ramelli's childish legal action was his third attempt to restrain IV Waste from conducting its business in Kenner and providing Kenner businesses and residents with the stellar, professional service we are known for as a waste management company. Twice before yesterday's court request, Bob Ramelli was rejected by a Jefferson Parish Judge who heard both sides of the argument. That sent Ramelli Judge shopping in New Orleans where he was granted a hearing without me or anyone from my company being notified. The hearing is scheduled ten days out from the judge's signature.

Here's what that means to Kenner. By court order in Orleans Parish, my company is not allowed to pick up trash placed in a Ramelli can until the hearing ... ten days away! Bob Ramelli's vengeful action only hurts the people who have been paying for his service for years. It is appalling that an Orleans Parish Judge would slow the process of picking up waste especially during a viral pandemic. But it is more outlandish that a corporate leader would act in such a juvenile manner to hurt the city of Kenner and its people.

Until the hearing is conducted, if you place waste in a Ramelli can, you must call Ramelli Waste to pick it up. Sadly, that's the order of Orleans Parish court. I will ensure that my company picks up every bit of bulk waste, garbage in bags or in our IV Waste can, but until a hearing we are not allowed to touch a Ramelli can. As crazy and unacceptable as that sounds, it's the work of a corporate sore-loser, his legal stunts and a judge in New Orleans who has nothing to lose in Kenner.

I apologize for this rocky beginning. Until Bob Ramelli stops his tantrums and petty punishment to the taxpayers of Kenner who tolerated his irregular service for years, we will have to work through this together. Please do not use a Ramelli can for your waste. Put it in anything else, and I will ensure that it is picked up.

I am disappointed and sorry for your inconvenience. It is not how I conduct business. But this will be cleared up in short order, and I will guarantee you professional, courteous and considerate service throughout our relationship.

Thank you.

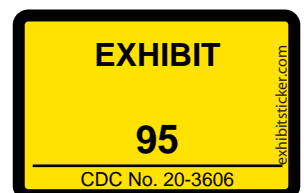
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On May 11, 2020, at 11:57 AM, Julie Tufaro <jtufaro@ivwaste.com> wrote:

Please create an email blast with the info on our procedure on how to handle the Ramelli containers and sent to the kenner residents.

Sidney said you can pull the info from his Facebook page

Julie Tufaro



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